



# Charles Darwin School

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Headteacher: Aston Smith, BA (Hons) MA NPQH

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Dear Students/Parents/Carers

## **Re: Cyber attack update**

Thank you for your continued support and understanding while we continue to work with our partners to restore our IT systems following the cyber attack.

Progress is being made. Wi-Fi has been restored to most of the school meaning access to emails has improved. However, access to electronic student records will not be available for a while yet, and as you can imagine, this remains very challenging for staff. During our recovery process, email attachments will be sent as PDF documents, and we will avoid using hyperlinks.

Due to the cyber attack, some students in years 7 and 12 do not have Satchel One accounts. Class teachers are aware of these students and will make sure they can access their homework in other ways, e.g. note in planner, give out sheets, etc.

**To support staff with planning while adapting to new ways of working and to assist our IT restoration work, I have decided to close the school at 2pm next week on Wednesday 25<sup>th</sup> and Friday 27<sup>th</sup> September. Bus companies have been notified.** The library will be open to students to complete homework after school.

Can parents ensure that their son/daughters planner is signed weekly and brought into school daily as this is a key communication method between you, your child and the school.

Records of canteen food purchases continue to be taken manually. Can parents please ensure there is enough money in students' ParentPay accounts to cover the food they are getting daily as the system will not be updating and taking this off at the moment.

We ask that you continue to telephone the school for urgent issues. This will help us assist you as quickly as possible.

Once again, thank you for your support and understanding.

Aston Smith, Headteacher